



Robocall Mitigation

September 5, 2023

Objective

This document details the specific reasonable steps Wonder Cave has taken to avoid originating illegal robocall traffic as part of our robocall mitigation program.

Robocall Mitigation Steps

Product Setup & Capabilities

Wonder Cave does not have the ability to originate phone calls built on any of its product capabilities – internal or client facing. The only phone calling capability is through call forwarding on some of its text-message sending phone numbers, and the routing is handled by the network provider.

SOX Compliance

Wonder Cave is a subsidiary of a much larger publicly traded company, Stagwell Inc. As a result, Wonder Cave must achieve SOX compliance as part of the overall Stagwell audit and controls processes.

User Access

Tied to SOX Compliance, User Access is very strictly managed and reviewed. Only authorized users may access and onboard new users. This extends to Wonder Cave's access to provider portals. These processes are reviewed quarterly are intended to prevent unwanted activity within any Wonder Cave system.