

Robocall Mitigation Program Description

Company Name: IT Satisfy LLC

FCC Registration Number (FRN): 0034204818

Contact Information:

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1. Statement of Purpose

IT Satisfy LLC is committed to preventing illegal robocalls from originating on its network. This document outlines the measures and procedures implemented to comply with the requirements set forth by the Federal Communications Commission (FCC).

2. Call Authentication

IT Satisfy LLC is actively participating in the STIR/SHAKEN framework for call authentication across IP networks. This ensures that calls are validated and reduces the risk of illegal spoofing.

- **Implementation Status:** [Fully implemented / In progress / Not applicable for non-IP traffic]
- **Technology Provider:** Voxbeam

3. Robocall Mitigation Practices

For calls that are not subject to STIR/SHAKEN authentication (e.g., non-IP traffic), IT Satisfy LLC has implemented the following measures:

- **Traffic Monitoring:** Regular monitoring of call traffic patterns for signs of illegal robocalling behavior.
- **Call Analytics:** Use of third-party call analytics tools to identify and block suspicious calls.
- **Customer Vetting:** All customers undergo a verification process, including Know Your Customer (KYC) checks, before service activation.
- **Network Controls:** Implementation of network-level blocks for high-risk call sources.

4. Enforcement Mechanisms

- Immediate investigation and response to any reports of suspicious activity.
- Termination of service for customers found to be originating illegal robocalls.
- Cooperation with law enforcement and regulatory agencies.

5. Compliance Monitoring and Reporting

- Regular audits to ensure compliance with FCC robocall mitigation requirements.
- Maintenance of call records for [minimum retention period, e.g., 12 months] to assist with investigations.
- Reporting of illegal robocall activity to the FCC and other relevant authorities as required.

6. Contact Information for Robocall Mitigation

For inquiries related to robocall mitigation, please contact:

Vladimir Kharin CTO 7086655999 vladimir@itstollfree.com

Certification I certify that the information provided in this document is accurate and that IT Satisfy LLC is fully committed to complying with FCC robocall mitigation requirements.

Signature:  _____

Name: Vladimir Kharin

Title: CTO

Date: 02.21.2025