

Robocall Mitigation Program Description

Virtual Solutions Corp. S. de R.L.

Filing Type: Voice Service Provider

Responsible Officer: Pedro Puello – Manager

1. Introduction

Virtual Solutions Corp. S. de R.L. is a Voice over IP (VoIP) service provider committed to protecting consumers and telecommunications networks from illegal automated calls (robocalls). Although we have not yet implemented the STIR/SHAKEN authentication framework, we operate a comprehensive robocall mitigation program that complies with the requirements set forth by the **Federal Communications Commission (FCC)** under **47 CFR § 64.6305(d)(ii)-(iii)**.

2. Mitigation Measures Implemented

Our mitigation program uses multiple layers of protection to detect, block, and prevent suspicious or illegal call traffic, including:

-  **Blacklists and call reputation systems:** We block numbers known for illicit activities and use updated reputation databases to assess the risk level of each call.
 -  **Traffic pattern analysis:** We monitor call behavior in real time to identify abnormal patterns associated with robocalls, such as unusually high volumes or excessively short call durations.
 -  **Proactive filtering:** We deploy automated mechanisms that filter and stop suspicious traffic before it reaches the public network.
 -  **Continuous improvement:** We regularly review and update our algorithms and databases to stay ahead of emerging tactics used by robocallers.
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3. Traffic Monitoring and Supervision

Virtual Solutions Corp. continuously monitors voice traffic to identify and respond to illegal robocalls. This process includes:

- Ongoing observation of call volumes and destinations to detect unusual behaviors.
 - Manual review of alerts generated by automated systems when potential robocalls are detected.
 - Immediate suspension of routes or accounts associated with suspicious activity pending internal investigation.
 - Collaboration with carriers and regulatory authorities in cases involving illegal call activity.
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4. Customer Verification and Validation

All customers using our services are **fully identified and verified** before being granted access to the network.

This process includes:

- Validation of the identity and legal documentation of the company or individual requesting service.
 - Review of the customer's commercial background and reputation.
 - Acceptance of contractual terms prohibiting the use of our services for illegal or unauthorized calling activities.
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5. Compliance and Accountability

This program is overseen by **Pedro Puello, Manager**, who is responsible for the implementation, supervision, and ongoing updates of the robocall mitigation plan. Virtual Solutions Corp. maintains records of all actions taken to mitigate robocalls and is committed to cooperating with any information requests from the FCC or other regulatory agencies.

Statement:

Virtual Solutions Corp. S. de R.L. affirms that this robocall mitigation program complies with FCC requirements and is regularly updated to ensure its effectiveness against new threats.