

Logatel inc.

30 ch West Brome,

Ville de Lac Brome, QC, J0E 2P0

FRN 0034204594

KYC process

- We require identification to verify the legitimacy of new customers
- We initially limit new account access to certain features (e.g., channel capacity, international calling, number purchase, etc.). These limits can be adjusted after the fact over time.
- We limit the cost per minute of calls to a maximum amount.

3. Monitoring process

- We have set up alerts to detect unusual usage deviations (e.g. abnormal peaks in incoming calls, sudden increase in international calls), high cost calls, allowing a rapid investigation.
- We disable SIP calling from the devices we sell to customers.

4. Information and investigation

Ressources in place to trace within 24 hours the information required.

- Provision of the necessary tools to enable the team to act quickly and respond within the required deadlines. (LOGS,CDR, Ip trace, etc)