



VoPro Tel LLC Robocall Mitigation Plan

Overview

"VoPro Tel LLC is a leading voice service provider specializing in tailored solutions for small to medium-sized businesses. Our expertise lies in delivering both onsite and cloud-based PBX and SIP trunking services, catering to the unique needs of our business clients. We proudly partner with Skyswitch, 2600hz, and Bandwidth to power our reliable and feature-rich VoIP offerings."

Know Your Client (KYC)

"VoPro Tel LLC adheres to a strict Know Your Customer (KYC) policy, only conducting business with clients with whom we have an established relationship or who have been referred by existing customers. This approach enables us to understand the intended use of our services for their phone system and ensure a high level of personalized support."

International Users

"VoPro Tel LLC operates exclusively within the United States, providing voice services to domestic customers only. We do not offer services to international subscribers."

Origin Trace Requests

"VoPro Tel LLC is dedicated to promptly and thoroughly responding to all traceback requests from the Federal Communications Commission (FCC), law enforcement agencies, government officials, Skyswitch, and the industry traceback consortium. We are committed to collaborating with these entities to investigate and prevent illegal robocalling activities that may utilize our services. Our subscribers are required to comply with such requests, ensuring a collective effort to combat unwanted calls."

Examination of Suspicious Traffic Patterns

"VoPro Tel LLC VOIP provider, Skyswitch, and 2600hz employs advanced solutions to monitor our origination voice traffic in real-time, proactively preventing the generation of illegal robocalls. Their sophisticated software provides comprehensive reporting, identifying suspected illegal robocalls and alerting Skyswitch, to any calls originating from our network with invalid, unallocated, or blacklisted caller IDs, including those on the Do Not Originate list, in the FCC's consumer complaint database, or with a poor reputation. This robust system enables us to swiftly address potential issues and maintain a secure and compliant communication network."

