

## **Robocall Mitigation Program Description**

**Introduction** Kickback Inc operates as an intermediary, connecting calls to users via SIP trunks with our upstream telecom providers. While we do not provide direct telecom services, we are committed to mitigating illegal robocall traffic.

**Nature of Operations** Kickback Inc relays calls through SIP trunks provided by our telecom partners. We do not directly handle end-user telecom services or implement the STIR/SHAKEN framework. Instead, we ensure that our upstream providers comply with these requirements.

## **Robocall Mitigation Practices**

To prevent illegal robocall traffic, we implement the following measures:

- Monitoring call traffic for signs of illegal activity.
- Collaborating with upstream providers to verify their STIR/SHAKEN implementation.
- Implementing filters and controls to block suspicious calls.
- Educating our staff and partners on best practices for robocall mitigation.

## **Traceback Cooperation**

We are committed to fully cooperating with traceback requests and investigations. Our protocols include:

- Responding to traceback requests within 24 hours.
- Providing necessary information to the FCC, law enforcement, and the industry traceback consortium.
- Taking immediate action to stop any identified illegal robocall activity.

## **Confidentiality Request**

This document contains proprietary and sensitive information. A request to keep certain contents confidential has been filed in the Electronic Comment Filing System (ECFS).