

Nutun Robocall Mitigation Plan (RMP)

Know Your Customer

Nutun follows the best practices for vetting caller identity, we would be utilizing DID's for inbound traffic and would have this the SIP servers whitelisted to allow inbound traffic only from our partner in the USA.

Traceback

Nutun will respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium, as well as cooperates with such entities in investigating and stopping any illegal Robocallers that use Nutun's Voice service to originate calls.

STIR/SHAKEN Extensions

All voice traffic that originates on the Nutun network(s) is subject to the Robocall mitigation program described below.

Robocall Mitigation Program

Nutun uses software provided by ConnexOne to monitor its outbound voice traffic in real-time to detect and alert Nutun Support teams to the origination of illegal Robocalls. The software provides detailed reporting, identifying suspected illegal Robocalls, and alerts if Nutun's network(s) originates any calls in which the calling number is invalid, unallocated, appears in a "Do Not Originate" list in the FCC consumer complaint database, OR has a poor reputation score.

Nutun has implemented internal processes to immediately investigate, within reasonable timeframes, any identified calls to determine if the caller was attempting to originate unlawful/illegal Robocalls that would fall within FCC guidelines.

If Nutun determines that the caller was attempting to originate unlawful/illegal Robocalls, Nutun will take action by means of written/electronic/verbal warning to stop the offending practice and/or, under FCC guidelines for Robocall Mitigation under the TRACED Act, may terminate the service as deemed appropriate.

Nutun will not be performing any outbound activity which further mitigates Robocalls, we will be utilizing our DID's for inbound activity which would be forwarded from our partner in the USA.