



1 August 2023

RE: Robocall Mitigation

NSA Solutions Group vets all new customers and performs audits on existing customers to ensure our voice service platform is not used for illegal robo/spam calls. NSA Solutions Group has safeguards in place with-in our network and active customer networks that include managed network firewalls and IP restrictions under our control to ensure call termination from outside the defined network are prohibited. NSA Solutions Group works with current carriers and service providers to ensure STIR/SHAKEN protocols are implemented, and if not implemented currently, that a plan is in place to ensure it is implemented. NSA Solutions Group maintains and manages all phone systems that connect to our voice service platform thru our current carriers to ensure systems remain secure and updated to prevent unauthorized use and to monitor and block any rogue attempts to access.

NSA Solutions Group will respond to any traceback requests from a lawful authority and cooperate with such entity(s) in investigating and stopping illegal robocalls that originate within our service platform.

William Reynolds
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