

RELATIENT

Relatient's steps taken to avoid originating illegal robocall traffic:

- Relatient is responsible for all the outgoing generation of voice call traffic.
- Relatient sets up and manages all voice campaign requests for our clients to ensure they are in-line with our healthcare product offerings and within our contracted guidelines
- Relatient requires all clients to provide us with full business contact information and accounting information to enable our solutions including our voice solutions.
- Relatient acquires the phone numbers used for a given client from such client and registers that with industry TCR entities.

Updated 2024-01-01

Commented [CE1]: May want to include a definition of what "responsible" means in this context.

Commented [CE2]: Likewise should consider defining this term/phrase.

Deleted: as well as

Deleted: contacts

Commented [CE3]: Consider being more specific with this phrase

Commented [CE4]: This phrasing is quite ambiguous – should consider being more specific if helps to define the scope

Commented [CE5]: Useful addition for consent purposes

Commented [CE6]: We are not clear on what this term refers to – consider defining this to ensure understanding should this ultimately be reviewed by external eyes

Commented [CE7]: Should consider including a notation that this Policy is made in compliance with the FCC regulations on the Robocall Mitigation Database (RMD), or something similar to clearly indicate the purpose

Deleted: 3

Deleted: 7