



Subject: Certification of Using Upstream Vendors to Force STIR/SHAKEN Implementation

We are writing to inform you of the steps we have taken to comply with the Federal Communications Commission's (FCC) mandate regarding the Secure Telephone Identity Revisited (STIR) and Signature-based Handling of Asserted Information Using Tokens (SHAKEN) framework. As a valued vendor in our supply chain, we are committed to ensuring the integrity and security of our telecommunications services.

We understand that the STIR/SHAKEN framework aims to combat the increasing menace of illegal robocalls and spoofed caller IDs. Therefore, we are actively implementing measures to ensure that all calls passing through our network are properly authenticated and validated, conforming to the STIR/SHAKEN standards.

To achieve this, we have taken the following actions with our upstream vendors:

Verification of STIR/SHAKEN Implementation: We have proactively communicated with each of our upstream vendors to verify their compliance with the STIR/SHAKEN standards. We have requested detailed information on their implementation efforts and have ensured that they are actively working towards adopting the framework.

Collaboration and Support: We have established an open line of communication with our upstream vendors to foster collaboration and support for STIR/SHAKEN implementation. This includes regular meetings, sharing best practices, and providing any necessary technical assistance to ensure a smooth and successful transition.

Contractual Obligations: We have reviewed our existing contracts and agreements with our upstream vendors to ensure that they include provisions for STIR/SHAKEN compliance. We have made it clear that compliance with the STIR/SHAKEN framework is a mandatory requirement for our ongoing partnership.

Monitoring and Enforcement: We have implemented a comprehensive monitoring system to assess the performance and compliance of our upstream vendors. We are actively monitoring their progress in implementing the STIR/SHAKEN framework and promptly addressing any identified issues or delays.

By taking these measures, we are committed to ensuring that all calls originating from our network or passing through our network from our vendors are properly authenticated and carry accurate caller ID information. This commitment is aligned with our dedication to providing secure and trustworthy telecommunications services to our customers.

Sincerely,

Matthew Burdick