

**Robocall Mitigation Plan**

As a switchless reseller of telecommunications services Centralix doesn't have the ability to implement STIR/SHAKEN procedures.

We screen each customer for appropriateness through customer details on file. Our agreement with customer includes Name, Address, Email, Contact number and Organization name. Centralix screens CDR's regularly for suspicious behaviors and call patterns that could relate to robocalling.

**Block call**

Centralix relies on its vendors to block offensive ANIs; however, if a specific customer requests a block, we have the capability to block the number.

**Robocall Mitigation Program**

All numbers are pass through carriers such as DIDWW.