

April 29, 2024

Federal Communication Commission
45 L Street NE
Washington, DC 20554



RE: Robocall Mitigation Policy

To whom it may concern:

Tecore Global Services, LLC. d/b/a TGS, LLC. currently provides targeted retail voice and data service to a niche client base. Due to the nature of the services, risk of robocall abuse to the U.S. domestic voice services network is extremely low. TGS exclusively provides data services to the general public in targeted geographic areas. Voice service, though technically feasible, is not publicly available.

Voice services are available to secure private network infrastructure clients. The services are associated with private sector and government private wireless infrastructure solution use cases. The process of contracting, designing, and deploying customer infrastructure solutions necessarily familiarizes TGS with the nature of voice services utilized by its customers.

TGS customers would generally not make costly investment in a private infrastructure solution to facilitate illegal activity, either directly or indirectly. Further, Tecore would not design, build, or otherwise operate private infrastructure solutions that could foreseeably be used for illegal purposes.

Despite the low risk of robocall abuse associated with TGS service, our Customer Response Center stands ready to respond to all traceback requests within the mandated 24-hour period.

Additionally, TGS maintains all necessary records related to customer identity, and location, and our contracts prohibit the use of voice services for illegal purposes. This includes robocalling.

Thank you for your important work on this

Sincerely,

John Cheich
Vice President, Administration
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