



Robocall Mitigation Plan – February 2026

Company Overview

Super-Net, Inc. (dba MCTV), is a regional service provider that offers voice, Internet and television service in Eastern Ohio. As of the spring of 2025, Super-Net, Inc. provides service for just fewer than 9,000 voice access lines. As of June of 2022, Super-Net, Inc. has fully implemented outbound and inbound STIR/SHAKEN framework and is actively monitoring all calls. To that end, Super-Net, Inc. submits this robocall mitigation plan, in compliance with the Federal Communications Commission's Fourth Report and Order (FCC 20-187) regarding "Advanced Methods To Target and Eliminate Unlawful Robocalls." Detailed below are the steps Super-Net, Inc. has already developed to meet the three obligations the FCC has defined for voice service providers.

Respond to Traceback Requests from the Commission, Law Enforcement Agencies, and the Consortium

Super-Net, Inc. understands the importance of and will cooperate with all traceback requests. In order to respond to all requests, and to allow enforcement agencies to effectively operate, Super-Net, Inc. has a dedicated group of individuals who will handle and manage all traceback requests. Super-Net, Inc. will handle all requests within 24 hours of notification.

Super-Net, Inc. does not send any outbound traffic that does not originate within the company's own network so will have singular control of all calls that enter the PSTN from our networks.

Super-Net, Inc. operates at 814 Cable Court NW Massillon, OH 44647. Point of contact is Jason Elijah. Email: phone@mctvohio.com

Take Steps to Effectively Mitigate Illegal Traffic when Notified by the Commission

Super-Net, Inc. is committed to mitigating illegal traffic on its network. When Super-Net, Inc. receives notice from the Commission of suspected illegal calls, it will investigate the traffic in question to determine, whether the traffic is in fact illegal robocalls, and will respond to the Enforcement Bureau with the results.

If our investigation determines that the traffic is legal, we will provide to the Commission an explanation as to why we reached that conclusion.

If our investigation determines that the traffic is suspect or, indeed, illegal, we will take steps to mitigate that traffic according to the origin of the traffic on the Super-Net, Inc. network.

Super-Net, Inc. will immediately notify and inform the offending customer and take steps to prevent the customer from originating illegal robocalls. This can include a variety of mitigating actions, including but not limited to requiring mandatory account codes for out dialing; barring calls to local numbers, national numbers, international numbers, or barring outgoing calls in full. Super-Net, Inc. will inform the Commission of all actions taken to mitigate the suspected illegal activity.

Implement Effective Measures to Prevent New and Existing Customers from Originating Illegal Robocalls

Super-Net, Inc. is committed to monitoring and preventing the origination of illegal robocalls. One of the biggest frustrations in the pervasiveness of illegal robocalls is caller ID spoofing. As a small service provider, Super-Net, Inc. is very familiar with our customers and has a direct relationship with each business and residential customer to which we provide service. Since the inception of our voice product, unless there is direct communication with specific, valid reasoning, we restrict originating caller ID number to those numbers specifically owned by the originating party. When our software determines that a customer is attempting to originate a call from a number not assigned to that customer, our switch will not allow the call to go through. As a result, the threat of caller ID spoofing originating from the networks of Super-Net, Inc. is effectively eliminated.

Furthermore, Super-Net, Inc. has partnered, tested, and implemented with the 3rd party TransNexus to allow us to audit, in real time, all calls that leave our networks to the PSTN and check those originating calls against an active and up-to-date Robocall database. These audits are run weekly at varying times to capture an authentic set of data examining our outbound customer activity. This allows us to proactively find, communicate, and prevent any illegal or suspect traffic from originating from our customer base.

Technological Advances and Upgrades for STIR/SHAKEN

Super-Net, Inc. will continue to monitor the industry for any technological advancements or upgrades in the implementation of STIR/SHAKEN, and will update our architecture, monitoring, and response accordingly. Super-Net, Inc. also will continue to work toward implementing a full SIP network for our call traffic.

Super-Net, Inc. Info pursuant to DA 21-454

Super-Net, Inc.

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330-833-4134

Other business names: MCTV, Massillon Cable TV, Inc. , Clear Picture, Inc., Massillon Cable Communications, Inc.