

Proactive Network Monitoring

ZAPP Telecom has various monitoring and reporting systems in place to analyze traffic on its network for potentially suspicious traffic patterns that are likely to be associated with illegal robocalls or other potentially unlawful usage. If ZAPP Telecom detects a pattern consistent with illegal robocalls or has reason to suspect illegal robocalling or spoofing is occurring on its network, ZAPP Telecom will proactively block any further traffic from the sending party on an appropriate level and report the issue both with the Originating and terminating party.

ZAPP Telecom will always handle Traceback requests from authorized parties with utmost priority and investigate any unwanted calls with all available information. ZAPP Telecom will report back to the authorized party with the results of the investigation.