



December 30, 2024

RE: Robocall Mitigation Compliance

To Whom It May Concern:

I am Dave Christensen, Chief Product & Technical Officer at FMG Suite, LLC. We provide texting applications for financial advisors and insurance agents, as well as call-forwarding services. I hereby certify that we meet all requirements for the FCC's Robocall Mitigation Database.

- **Compliance:** All of our phone traffic is fully signed (STIR/SHAKEN compliant), helping to prevent robocalls. We rely on our third party service providers, Twilio and Bandwidth, to implement STIR/SHAKEN.
- **Verification and Policy Enforcement:** As part of our customer onboarding process, we verify legitimacy through phone and email confirmation. This ensures that only authorized users gain access to our services. Additionally, our Acceptable Use Policy explicitly prohibits abusive practices, including the use of automation for unauthorized call activity. Customers found in violation of this policy face immediate account suspension and potential termination.
- **Acquisition Note:** In 2023, FMG Suite acquired ionlake, llc (makers of MyRepChat). ionlake is no longer an independent legal entity, but MyRepChat remains an integral part of FMG Suite's service offering and a key component in our overall commitment to RMD compliance.
- **Other Brands:** We also do business as Agency Revolution.

We're dedicated to staying current with regulations to keep our systems and our customers secure. If you have any questions or would like more information, please feel free to reach out.

Sincerely,

Dave Christensen

FMG Suite, LLC

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