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Introduction

This document serves as the Partial STIR/SHAKEN Implementation Documentation for Gotek Telecom LTD. It outlines our commitment to implementing robocall mitigation measures and cooperating with relevant entities to combat illegal robocallers. Additionally, it describes the steps we take to authenticate voice traffic using STIR/SHAKEN and the measures we have in place to mitigate robocall traffic that does not undergo the authentication process.

Certification of Commitment

By submitting this document, Gotek Telecom LTD, hereby certifies the following:

- We commit to respond promptly to all traceback requests from the Commission, law enforcement agencies, and the industry traceback consortium.
- We will cooperate fully with these entities in investigating and halting any illegal robocallers utilizing our services to originate calls.
- A portion of the voice traffic originating on our network is authenticated using the STIR/SHAKEN framework.
- The remaining voice traffic originating on our network is subject for system monitoring in search of any abnormal activity.

STIR/SHAKEN Implementation

Gotek Telecom LTD, has implemented the STIR/SHAKEN framework to authenticate a portion of the voice traffic originating on our network. This authentication process ensures the integrity and origin of the calls. By employing STIR/SHAKEN, we aim to provide increased trust and reliability to our customers and the recipients of our calls.

Robocall Mitigation Program

For the voice traffic that is not yet subject to STIR/SHAKEN authentication, Gotek Telecom LTD, has implemented a comprehensive robocall mitigation program. This program includes the following components:

Call Analytics and Monitoring:

We employ advanced call analytics and monitoring systems to detect suspicious call patterns and identify potential robocalls. These systems continuously analyze call traffic, applying machine learning algorithms to identify anomalies and patterns associated with illegal robocalls.

Call Screening and Filtering:

Our system incorporates call screening and filtering mechanisms to identify and block known or suspected robocall numbers. These mechanisms leverage regularly updated databases of known robocall sources and employ techniques such as call reputation scoring and real-time call analysis.

Caller ID Verification:

To mitigate the risk of originating illegal robocall traffic, we verify the accuracy of caller identification information provided by our customers. By cross-referencing caller ID information with trusted data sources, we aim to prevent the use of spoofed or falsified caller ID information in the calls originating from our network.

Customer Education and Compliance:

Gotek Telecom LTD, actively educates its customers about the importance of adhering to robocall regulations and the consequences of non-compliance. We have implemented measures to ensure that our customers are aware of their responsibilities and obligations in preventing the origination of illegal robocalls, such as Service Terms of Use.

Continuous Improvement:

Gotek Telecom LTD, is committed to continuously improving its robocall mitigation program by staying informed about emerging robocall threats, adopting industry best practices, and collaborating with regulatory bodies, industry partners, and law enforcement agencies.

User Authentication:

We require thorough user authentication for all customers using our services, reducing the risk of unauthorized usage by illegal robocallers.

By submitting this Partial STIR/SHAKEN Implementation Documentation, Gotek Telecom LTD, confirms its commitment to combating illegal robocallers, cooperating with relevant entities, implementing STIR/SHAKEN authentication, and maintaining a robust robocall mitigation program.