

Know Your Customer

Edgebroad LLC (Edgebroad) uses a verification process to screen new customers. Edgebroad follows the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group.

Traceback

Edgebroad responds to all traceback requests from the Commission, law enforcement, communication associations, and the Industry Traceback Group.

STIR/SHAKEN Implementation Status

Edgebroad uses STIR/SHAKEN or a Robocall Mitigation Program on every call originated utilizing U.S. NANP calling numbers. Edgebroad had introduced the STIR/SHAKEN authentication framework to its entire network from the very beginning of this program. Edgebroad has various IP Interconnections with all our upstream providers for our voice traffic, where we transmit the attestation level of every call. By implementing our Stir/Shaken service in our core switch, Edgebroad can attest that all calls originating on its network and traversing the interconnections adhere to the requirements outlined in 47 CFR § 64.6301(a)(1) and (2).

Blocklist

Edgebroad blocks calls from a list of phone numbers known to make spam calls with U.S. NANP calling numbers.

Caller ID/Screening

Edgebroad informs our users with information as to who is calling before they answer the phone.