

To whom it concerns:-

We at Welltel Ireland Ltd TA DigitalWell have taken the following steps to mitigate against originating illegal Robocall traffic.

1. We do not have any wholesale or arbitrage voice traffic on our network.
2. Our customers can only display caller IDs that we have approved and associated with their account. Customers are not permitted to set any CallerIDs outside of this approved list.
3. We throttle our customers maximum calls per second to ensure our customers cannot generate high levels of traffic outside of their normal expected business use.
4. All our customers have a bespoke solution design, our customers cannot sign up to our service without us understanding and approving the use case. We do not offer an online automatic signup.
5. We monitor our customers ASR's and call volumes to ensure that our customers display normal call profiles.
6. We have manual credit limits set against all our customers and any who exceed this are automatically shut down until a manual investigation is completed by our Engineering team to ensure that there hasn't been any significant change or unusual patterns with their calls profile.

Regards,

Morgan Emmett