

KRISHNAKALI SEWASHRAM ROBOCALL MITIGATION PLAN OVERVIEW

This document provides the information required by Commission's Rules, 47 C.F.R. § 64.6305(b)(2), and explains the specific steps Krishnakali sewashram is taking as part of its Robocall mitigation efforts. Krishnakali Sewashram is an India-based licensed ISP and ITSP, providing international telecommunications services in accordance with applicable laws and regulations in India.

STEPS TAKEN BY KRISHNAKALI SEWASHRAM TO PREVENT ILLEGAL ROBOCALLS FROM ORIGINATING FROM ITS PLATFORM

Customer Documentation

Krishnakali Sewashram collects proof of identity & address while on-boarding a customer. Have specific agreements with the customer explaining the platform usage terms.

Illegal Robo call Mitigation:

We use several data analytics methods to detect illegal robo-calling patterns such as short but intense calling period, calls of similar length. High volume call termination to particular destination from a single or series CLI.

Suspicious cases we request the carrier to verify the calling numbers and partially block & approach the carrier for resolution. Industry cooperation:

We fully cooperate in industry trace back efforts and law enforcement requests.