

ROBOCALL MITIGATION PLAN (RMP)

Prepared for the Federal Communications Commission (FCC) Robocall Mitigation Database

1. Company Information

Company Name: oneCentral B.V.

FCC Registration Number (FRN): 0033544198

Company Address: Siriusdreef 66, 2132WT Hoofddorp, Netherlands

Point of Contact (Name & Title): Mr. Ed Nederveen – Director Platforms

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2. STIR/SHAKEN Implementation Status

Pursuant to 47 CFR § 64.6305, oneCentral B.V. certifies the following status (Check one):

- ☒ **Full Implementation:** STIR/SHAKEN is fully deployed on all IP portions of the network.
- ☐ **Partial Implementation:** STIR/SHAKEN is active on IP portions; a Robocall Mitigation Plan is active for non-IP portions.
- ☐ **Implementation Extension:** Operating under an active FCC extension but maintaining this RMP.

OneCentral B.V. will implement STIR/SHAKEN after retrieval of the certificate. OneCentral B.V. maintains its own SPC token and utilizes proprietary infrastructure to cryptographically sign calls at the network edge, ensuring all IP-originated traffic carries valid caller identity attestation.

3. Core Mitigation Strategies

OneCentral B.V. employs a multi-layered defense strategy to ensure illegal traffic does not originate from, or transit through, our network.

A. Advanced Know Your Customer (KYC) Protocols

We prevent illegal robocalling at the source by vetting all clients before providing service:

- **Identity Verification:** We require valid business registration, tax IDs, and physical address verification.
- **Upstream/Downstream Accountability:** We maintain records of the 'ultimate' source of traffic for all wholesale clients and require customers to identify any third-party dialers used in their campaigns.

B. Real-Time Network Monitoring

- **Anomalous Pattern Detection:** Our systems flag "short-duration" calls, high call-completion failure rates, and bursts of high-volume traffic from a single source.
- **Automatic Thresholds:** Accounts exceeding a specific "calls-per-second" (CPS) threshold without prior authorization are automatically throttled or suspended.

C. Caller ID Integrity

- **Unauthorized Number Prevention:** We prohibit customers from "spoofing" numbers they do not own or have the legal right to use.
 - **Attestation Levels:** We strictly apply **A, B, or C** attestations based on our confidence in the caller's identity and their right to use the telephone number.
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4. Traceback Cooperation & Enforcement

OneCentral B.V. recognizes that rapid response is the key to stopping active campaigns.

- **24-Hour Response:** We commit to responding to all **Industry Traceback Group (ITG)** requests within 24 hours.
 - **Upstream Investigation:** If illegal traffic is identified, we trace it to the point of origin and take immediate action.
 - **Zero Tolerance Policy:** Any customer found to be intentionally originating illegal robocalls will have their services terminated immediately without a refund.
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5. Foreign Provider Compliance:

As a foreign voice service provider, OneCentral B.V. expressly commits to complying with all FCC requests for information regarding illegal robocalls and to maintaining a registered agent for service of process in the United States. (Registered Agents Inc., 1717 N Street NW STE 1, Washington, DC, 20036, US).

6. Continuous Improvement

Our compliance officer reviews our mitigation effectiveness quarterly. This includes:

1. Refining monitoring algorithms to catch evolving "scam" tactics (e.g., neighbor spoofing).
 2. Ensuring all software patches for STIR/SHAKEN controllers are current.
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7. Certification and Attestation

I, Bas Kamphuis, certify that I am the CEO of OneCentral B.V. and that I have personal knowledge of the facts contained in this Robocall Mitigation Plan. I certify that OneCentral B.V. has implemented the STIR/SHAKEN authentication framework as described herein and is in full compliance with 47 CFR § 64.6305. I acknowledge that any false or inaccurate statement in this plan may result in a forfeiture of at least \$10,000 per violation and/or removal from the Robocall Mitigation Database.

Signature: *Bas Kamphuis*
Bas Kamphuis (Feb 25, 2026 09:00:12 GMT+1) Date: 25 February 2026

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v1.1

Final Audit Report

2026-02-25

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