

Robocall Mitigation Plan for Kaweah Computers

- 1) Kaweah Computers has implemented the STIR/SHAKEN authentication framework on its voice services platform, and authenticates caller identification info for all SIP calls originating from Kaweah Computers.
- 2) Kaweah Computers has direct contact (either in-person or over the phone) with all customers signing up for voice services and screens for intent of use to prevent any illegal use of service, such as robocalling. Additionally, Kaweah Computers does not allow voice customers to resell service. Service to customers can be terminated for violation of these related terms.
- 3) Standard security techniques and customized security approaches are implemented to ensure the voice traffic originates from only Kaweah Computers customers.
- 4) The Kaweah Computers team will be happy to assist in investigating any claims of illegal robocalling from Kaweah Computers originated calls, such as trace back requests.

Submitted by:

Daniel Gibler
Owner
Kaweah Computers
559-334-7643