

Broadvoice Network, LLC ROBOCALL MITIGATION PROGRAM

Broadvoice Network, LLC offers a secure and reliable cloud-based hosted PBX Switching and Billing solution.

Below is the Robocall Mitigation Plan filing for **Broadvoice Network, LLC**. This plan will be submitted to the FCC's Robocall Mitigation Database and will be adapted to adjust to the latest laws, regulations, and industry best practices.

Monitoring

Broadvoice Network, LLC has monitoring and reporting systems in place to analyze high-volume voice network traffic to identify and monitor patterns consistent with robocalls. Our monitoring systems provide alerts on calling patterns with unusual spikes, traffic patterns, or attempted use of non-validated Telephone Number (TN) to detect patterns consistent with illegal robocalls.

If **Broadvoice Network, LLC** detects a pattern consistent with illegal robocalls, or we have reason to suspect illegal robocalling or spoofing is taking place over our network, we will seek to identify the party that is using our network to originate, route, or terminate these calls. and take appropriate action.

Appropriate action may include:

- Validating that the originating party is authorized to use the TN.
- Suspending calling party's ability to originate, route, or terminate calls on **Broadvoice Network, LLC** network.

Traceback Cooperation

Broadvoice Network, LLC commits to responding within 24 hours and supporting all trace back requests from the FCC, law enforcement, and the [Industry Traceback Group \(ITG\)](#).

Broadvoice Network, LLC Robocall Mitigation Solution Overview

- General information
 - We provide our services to select business customers who we thoroughly vetted through normal business practices.
 - Our upstream carriers/DID providers assures us that our calls will and are signed with the appropriate level of attestation while we continue to abide by their strictest of call origination and termination policies and practices outlined in their signed (MSA) MASTER SERVICE AGREEMENT.
 - **Broadvoice Network** has confirmed the current status of our upstream carrier's listing and certification in the Robocall Mitigation Database.

- Register all legitimate business numbers to prevent unintentional call blocking.
 - Accurate identification of caller to minimize behavior and probability of a given number currently being used for robocalling.
 - Active numbers are assessed for behavioral attributes typically associated with robocalling.
- Calls originating from our network (i.e., Robocall Protection)
 - All originating calls are tagged with a mandatory legitimate registered number which the end user cannot manipulate and is provisioned as such.
 - If the platform detects a suspected robocalling pattern **Broadvoice Network, LLC** will take appropriate action which may include suspending or terminating the subscriber.
 - Supports a real time query to service and determine if a number originating on our network could be a robocall. Such calls can be blocked.
 - For each new instance of an attempted robocalling the tagged end user's registered number and CNAM is transmitted as part of the commitment and effort on transparency.
 - Termination (i.e., Robocall Mitigation)
 - Supports a real-time query to service and determine if a number terminating on our network could be a robocall. This protects the user from calls that come from networks that cannot authoritatively attest to the caller.
 - Such calls can be blocked or the called party can be notified.