



OVERVIEW

Cloco Inc. is a foreign voice service provider which provides and delivers reliable communication solutions for businesses and individuals. The company is organized and exists under the laws of Japan.

NO STIR/SHAKEN IMPLEMENTATION

Cloco Inc. has not implemented the STIR/SHAKEN authentication framework. Cloco Inc. commits to include reasonable steps to avoid originating illegal robocall traffic and respond fully and in a timely manner to all trace back requests from Commission, law enforcement and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

MONITORING/ MITIGATION

When suspiciously large volume or suspiciously patterned communications traffic is found, Cloco Inc. analyzes the traffic for it and gives notifications.

When suspicious traffic is found, Cloco Inc. will get in touch with the relevant clients, telecommunications providers, and service providers right away to ask them questions about the traffic's nature and assess its legality.

To handle any illegal or improper calling activity that is identified as stated above, Cloco Inc. will take the required actions in accordance with the rules established by the relevant regulatory bodies and in accordance with applicable Japanese Law.

COOPERATION WITH TRACEBACK REQUESTS

In accordance with compliance with relevant requirements of Japanese and other applicable laws, Cloco Inc. shall cooperate with valid traceback requests from the authorized authorities to the utmost technical and reasonable degree possible.