



Robocall Mitigation Strategy

Response IQ Limited, a foreign voice service provider, is situated at Woodpecker Hollow, Canterbury rd, Dover, Kent, CT157HN, United Kingdom. We depend on third-party carriers for all our US call terminations. These carriers are registered in the FCC's Robocall Mitigation Database, and we are actively collaborating with them to ensure that calls are correctly signed according to STIR/SHAKEN standards.

Customer Identification Process

Response IQ Limited adheres to a robust Know Your Customer (KYC) policy, which includes procedures to thoroughly understand and assess our clients. We verify the identities of prospective customers before initiating any business relationship. Additionally, we monitor existing customers' traffic for any signs of abuse.

Traceability and Compliance

Our network logs all calls, enabling us to trace any call back to its originating customer if necessary. Response IQ Limited enforces a strict policy against fraudulent, scam, and robocall activities. We pledge to respond to traceback requests from the Commission, law enforcement agencies, and the industry traceback consortium, cooperating with them to investigate and halt any illegal robocalls using our service to make calls.

For any law enforcement inquiries, please contact us at support@responseiq.com.

Sincerely,
Management Team
Response IQ Limited