



4/14/2024

To Whom It May Concern:

Signal Telecommunications provides Services to International destinations:

Approximately 99% of the traffic originates from the USA and Canada and are terminated in Turkey by our local vendors.

Our customers use our gateways located in the USA by dialing access numbers. Customers are authenticated by their CallerID. (Or by their pin number in some instances)

Only customers registered in the USA (who happen to be traveling) can call back the USA. These calls can be originated only from Turkey, Germany, England, Australia. These calls are less than 1% of the daily volume.

Customers can make one call at a time, with the exception of a few rare cases, which have to be allowed by our technical people, can place two calls simultaneously.

We setup a specific prefix for the incoming US calls to go thru. Standard number format is not permitted.

Our softswitch displays active calls at all times. We are able to detect any fraudulent calls easily.

Regards

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