

Robocall Mitigation Plan for Alive Technologies Inc.

Alive Technologies Inc. is a chat / SMS texting provider who utilizes voice services to assist in connecting their customer's end users in an efficient and seamless manner.

Alive Technologies Inc. relies on Bandwidth Inc. (FRN # is 0015443773) is their underlying voice infrastructure to route calls. As a Bandwidth voice customer using their phone numbers, phone calls are automatically signed with full or "A" attestation.

In addition to Bandwidth Inc.'s Robocall Mitigation Plan, Alive Technologies Inc.'s Robocall Mitigation Plan also operates on three main principles:

Prevention: Alive Technologies Inc uses thorough screening processes to prevent potential robocallers from accessing its services. This involves understanding both their customers, a practice summed up as "Know Your Customer" (KYC). All Alive Technologies Inc clients utilize SMS, which requires 10DLC compliance where additional verification is implemented (EIN / website / phone PIN verification).

Monitoring and Detection: Alive Technologies Inc has systems to monitor, detect, and analyze traffic to identify illegal robocalling activities. Alive Technologies Inc. uses technologies like "Automated Call Blocking" based on detecting unusual patterns of calls and preventing them along the way.

Mitigation: Upon detecting illegal activity, Alive Technologies Inc collaborates local law enforcement and other carriers to respond to complaints and prevent further illegal traffic.