

Robocall Mitigation Program Description

2024

Business

The Gig Bureau, LLC
DBA GigSalad

Business Address

2733 E. Battlefield Rd.
#105
Springfield MO 65804

Robocall Mitigation Plan

The following steps have been taken to avoid, as applicable, the origination, carrying, or processing of illegal robocall traffic:

1. No voice platform, system, traffic, or application has been made available to any of our registered or unregistered users or customers.

To be clear, we do not facilitate voice or phone call facilities in any capacity and have no current plans to do so.

In prior years we developed a proof-of-concept voice application using systems provided by [Bandwidth Inc.](#) The policy of Bandwidth Inc. is that they consider

themselves a “[downstream provider](#)” and require their customers (who we are) to register with the Robocall Mitigation Database. Our voice application is inert and was never published or launched. We have no plans or intentions to launch it.

If this ever changes we will revise this document and our filing accordingly.

“Know-Your-Upstream Provider” Procedures

The Gig Bureau, LLC has contracted to utilize the platform and services of Bandwidth, Inc to facilitate voice calls in the United States. Part of the contract is an agreement that we will not allow illegal calls or face immediate termination.

Call Analytics Systems

If our voice application were ever launched, we would identify and block illegal calls by utilizing the third party systems provided by Bandwidth Inc and MaxMind, Inc for call analysis and geolocation, respectively.

Additionally, we have proprietary systems for:

1. Maintaining user registration requirements.
2. Preventing unauthorized access.
3. Preventing fraudulent access from registered and authorized users via elaborate parsing and “keyword” detection.
4. Preventing “unusual” access patterns from registered and authorized users, which then block further access and require human review.