



HAWKDIAL

One Team. One Dream.

Hawk Dial PVT LTD is committed to mitigating robocalls. Hawk Dial is taking the following steps to prevent robocalls originating from our network and will fully assist in any traceback requests.

Our Company's Terms of Service Expressly Prohibits:

- Illegal spoofing of caller ID
- Autodialing
- Fax or voicemail broadcasting
- Telemarketing (including, without limitation, charitable or political solicitation or polling)
- Incorporation of robocall mitigation language into our contracts, terms of service, acceptable use policy, tariffs, and/or other documents, prohibiting use of our platform to make or receive illegal calls
- Abnormal or unreasonable call activity:
If calls are detected in bulk, from the same IP or from multiple IP addresses that are flagged as suspicious due to abnormal patterns or excessive call volumes, our systems take immediate action to block such calls.

Note: Due to security classification of our detection methods, specific details cannot be disclosed.

Traceback

Hawk Dial commits to **fully cooperating with traceback requests** from the FCC, law enforcement, and the Industry Traceback Group (ITG).

We will respond to all traceback requests within 24 hours of receipt, as required under **47 CFR § 64.6305**.

We will also assist in investigating and terminating any illegal robocall activity identified on the Hawk Dial network.

STIR/SHAKEN Compliance

In addition to mitigating unlawful robocall activity, Hawk Dial will implement the **STIR/SHAKEN** framework before the deadline outlined for small service providers under **Section 64.6304(a)** of the FCC's rules, as amended.

Effective Date: 2022-11-08