

Date: 08 October 2022

TELAFRICA ROBOCALL MITIGATION PLAN

Overview

The FCC requires that all providers certify in the Robocall Mitigation Database their status for compliance with STIR/SHAKEN. Those not yet fully compliant must implement and certify to the implementation of a Robocall Mitigation Plan to ensure that this illegal traffic does not originate on their networks as they work within the industry to become fully compliant.

This Mitigation Plan is submitted on behalf Telafrica Mobile (Pty) Ltd ("Telafrica"), a South African based small telecommunications provider. Telafrica is a small voice service provider with both TDM and SIP services in its network and we believe we are temporarily exempt from the requirements of §64.6301 as we participate with the industry to find an implementation solution before June 30, 2023.

Know Your Customer

Telafrica follows the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC367133A1.pdf>)

Traceback and Enforcement

Telafrica responds to all traceback requests from the Commission, law enforcement, and the registered traceback consortium, as well as cooperates with such entities in investigating and stopping any illegal Robocallers that use Telafrica's Voice service to originate calls.

STIR/SHAKEN Extensions

Telafrica is partnering with a trusted provider to implement STIR/SHAKEN in parts of its network as it is realistically able to so and has implemented this policy for those portions of its network not yet compliant.

Robocall Mitigation Program

Telafrica has began development of custom software in-house that allows for real-time monitoring of traffic and will flag call patterns indicative of potential illegal robocalling. Additional capability is being added to the software which will automatically disable any subscribers associated with flagged call patterns.