

Infinity Communications LLC

Shaken Extensions, STIR

As a small phone service provider with fewer than 10,000 voice service subscriber lines, Infinity Communications LLC is entitled to an extension of STIR SHAKEN through June 30, 2023.

Application of Section 64.6304(a) of the 47 C.F.R.

§64.6304 Extension of the execution timeframe.

Small providers of voice services (a). The first is small voice service providers.

to June 30, 2023, exempt from the provisions of 64.6301.

(2) A "small voice service provider" for the purposes of this paragraph (a) is a service provider with fewer than 100,000 voice service subscriber lines (including the sum of all fixed-line and mobile subscriptions for businesses and residences and summed over all affiliates of the provider)

STEPS TAKEN BY infinity Communications Team

The reasonable steps has been take to to avoid orginating illegal robocalls as part of robocall mitigation program.

1. Infinity Communications will be avoiding all the illegal traffic from sources that pass through my network by not signing them up over my services
2. Suspending service immediately after investigation if robocalls are passed if there is a non-compliance until the issue is resolved from the customer end.
3. Fully understanding the RMD program and complying with Stir/shaken policies.

ROBOCALL MITIGATION AND KNOW YOUR CUSTOMER QUESTIONNAIRE

Know Your Customer

infinity Communications LLC is committed to compliance with the Telephone Customer Protection Act (TCPA), the TRACED Act (Telephone Robocall Abuse Criminal Enforcement and Deterrence) and the rules of the Federal Communications Commission pertaining to the prevention of illegal robocalling, fraudulent calling and other illegal use of its network. To that end, infinity Communications LLC requires each customer to complete the questionnaire to enable infinity Communications LLC to properly conduct the necessary due diligence to comply with the law and protect its network

If the infinity communication fraud team detects a pattern indicative of illegal robocalling, or otherwise has reason to suspect its direct customer is engaged in illegal robocalling or spoofing, the infinity fraud team will contact the account manager for that customer and the customer may be called to gather additional information about the business and whether it is engaged in illegal robocalling or spoofing. If infinity communications LLC determines a customer is engaged in illegal robocalling or spoofing, infinity's agreements allow it to terminate or restrict that customer's service. infinity Communications appreciates the opportunity to describe the actions it takes to avoid originating illegal robocall traffic and to block calls associated with illegal robocalling activity.