



Robocall Mitigation Plan

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1. Introduction

This document outlines the Robocall Mitigation Plan of WAV Solutions, LLC, aimed at addressing the growing threat of robocalls and protecting our organization and stakeholders from potential risks associated with fraudulent or malicious activities.

2. Objectives

The primary objectives of this Robocall Mitigation Plan are:

- To reduce the frequency and impact of robocalls targeting our organization and stakeholders.
- To educate employees and users on identifying and mitigating robocall threats.
- To comply with relevant regulations and industry best practices for robocall mitigation.

3. Education and Training

WAV Solutions, LLC will provide regular training sessions to employees and users on how to recognize and respond to robocalls. These sessions will include information on the risks associated with engaging with robocalls, such as phishing attempts, scams, and identity theft.

4. Call Screening Tools

We will utilize call screening tools provided by telecom carriers or third-party services to identify and block suspected robocalls. Additionally, we will implement call authentication protocols such as STIR/SHAKEN to verify the legitimacy of incoming calls.



5. Robocall Blocking Software

WAV Solutions, LLC will install robocall blocking software on company phone systems and mobile devices. Features such as automatic call blocking based on known robocall numbers or suspicious call patterns will be enabled.

6. Do-Not-Call List

We will maintain an up-to-date internal list of phone numbers that have requested not to receive calls from WAV Solutions, LLC. This list will be regularly scrubbed against outbound call databases to ensure compliance with do-not-call regulations.

7. Caller ID Verification

Caller ID verification will be enabled for outgoing calls from WAV Solutions, LLC to prevent spoofing of our company's phone number by robocallers.

8. Reporting Mechanism

Employees and users will be encouraged to report any suspicious or unwanted calls promptly. WAV Solutions, LLC will establish a reporting mechanism for robocalls to relevant authorities, such as the Federal Trade Commission (FTC).

9. Monitoring and Analysis

We will regularly monitor and analyze call patterns to identify any unusual spikes or patterns indicative of robocall activity. Call analytics tools will be utilized to track call volume, frequency, and origin for prompt detection and mitigation.

10. Collaboration and Compliance

WAV Solutions, LLC will collaborate with telecom providers to share information about robocall trends and coordinate efforts to combat robocall activities. We will also ensure compliance with regulatory authorities and stay informed about new regulations and best practices for robocall mitigation.



11. Review and Update

This Robocall Mitigation Plan will be reviewed annually to ensure its effectiveness. Policies and procedures will be updated based on emerging threats, technological advancements, and regulatory changes.

12. Contact Information

For inquiries or reporting robocalls, please contact:

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