

Robocall Mitigation Plan

Trithium Solutions, LLC (Trithium) submits this Robocall Mitigation Plan to the Federal Communications Commission ("FCC"). Trithium is committed in taking all necessary efforts to mitigate and eliminate illegal robocalling from its systems.

STIR/SHAKEN Compliance:

Trithium exclusively uses bandwidth.com as its SIP trunk provider for hosted voice solutions. Bandwidth.com is fully STIR/SHAKEN compliant.

Know Your Customer:

Trithium conducts reasonable due diligence on new and renewing customers. Trithium only provides services to valid businesses and require sufficient information to ensure its legitimacy.

Traceback:

Trithium is fully committed to respond within 24 to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Robocall Mitigation Practices:

Blocklists – VOIP systems utilize blocklists for any number or IP suspected of SPAM or Robocalling.

Authenticated Devices – Only devices that have properly authenticated with VOIP systems will be allowed to make or receive calls.

Number Formatting – Only properly formatted numbers will be accepted.

Log Review – Call log reviews for any suspected SPAM or robocalling.

Notifications – Alerting on high volume calling on VOIP systems.