

Belzoni Cable Robocall Mitigation Plan

Since we are reselling services of other providers and do not have sufficient control of the underlying infrastructure to implement STIR/SHAKEN, We have our upstream providers handle call signing as well as blocking of inbound traffic of any malicious or fraudulent nature. In addition to this upstream call signing, we have the following policies to mitigate fraudulent calls on our network:

1. We only allow outbound calls with caller id numbers that we have the DIDs for on our service. If a customer attempts to send a number that is not on our switch, we will either deny the outbound call or rewrite the number to an agreed upon number on their account.
2. Any lawful requests for traceback or any other information will be processed in a timely manner and Belzoni Cable will engage and all outside vendors as necessary to comply with such requests.
3. Any requests for service that have a requirement of being able to send numbers that are not on the prospective customer's account will be denied.
4. Belzoni Cable has implemented "know your customer" policies and is very selective of new voice service customers. Our customers are primarily residential and small businesses with up to 4 lines of service and are not provided any technical facilities to spoof or otherwise modify caller id information. In addition to getting to know our customer and their business, our policies strictly prohibit any fraudulent or robocall traffic and any such use is subject to immediate termination of services.

Any questions about these policies and any lawful requests for call information should be directed to:

Stephen Donovan
Owner
Belzoni Cable, LLC
16014 US Hwy 49
Belzoni, MS 39038
stephen@belzonicable.net

With a copy to:
Samantha Manseill
General Manager
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