

Robocall Mitigation Plan

My CallConnect Limited

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Robocall Mitigation Plan Statement

This Robocall Mitigation Plan ("RMP") is submitted by **My CallConnect Limited** for inclusion in the FCC Robocall Mitigation Database pursuant to 47 CFR § 64.6300–64.6305.

My CallConnect Limited operates as a **non-gateway foreign voice service provider**, facilitating both international-originated and U.S. domestic carrier voice traffic that terminates in the United States and other global destinations.

My CallConnect Limited transmits voice traffic received from vetted international carriers, foreign enterprise customers, and authorized U.S. carrier partners.

We do not originate robocall campaigns or autodialed traffic and do not serve as a U.S. gateway provider for foreign traffic entering the United States.

Disclosure of Prior Investigations or Actions

My CallConnect Limited certifies that, within the previous two years, there have been **no formal investigations, enforcement actions, citations, or notices** issued by the Federal Communications Commission (FCC), any U.S. law enforcement agency, or other regulatory authority related to illegal robocalls, caller ID spoofing, or deficiencies in our robocall mitigation program.

If any such action arises, My CallConnect Limited will update its Robocall Mitigation Database filing within ten (10) business days in accordance with 47 CFR § 64.6305.

Traffic Origination Profile

My CallConnect Limited carries wholesale voice traffic from vetted international carriers, foreign enterprise customers, and authorized U.S. carrier partners. Traffic transmitted over our network includes both international-originated and U.S. domestic carrier traffic associated with legitimate business communications.

We do not originate robocall campaigns, autodialed traffic, or high-risk outbound call center traffic. All customers and upstream carriers are subject to Know-Your-Customer and Know-Your-Upstream verification procedures prior to activation.

My CallConnect Limited does not knowingly transmit illegal robocalls.

Gateway and Upstream Provider Compliance

My CallConnect Limited does not serve as the first U.S. point of entry (gateway) for foreign-originated traffic.

Where applicable, we ensure that any upstream provider delivering traffic destined for the United States is listed in the FCC Robocall Mitigation Database or otherwise compliant with FCC gateway obligations.

We implement Know-Your-Upstream-Provider procedures requiring upstream partners to provide robocall mitigation certifications and contractual compliance assurances.

I. Advanced Network Monitoring

My CallConnect Limited has implemented advanced network monitoring systems to identify, analyze, and mitigate suspicious call patterns, volumes, and anomalies associated with robocalls.

Our monitoring framework includes:

- Real-time traffic analysis
- Detection of spoofed or invalid Caller IDs
- Identification of high-volume burst patterns
- Analytics-based blocking rules
- Continuous call pattern evaluation

We utilize in-house analytics tools, supplemented, where applicable, by third-party robocall-detection and reputation services. Suspicious traffic is automatically flagged for investigation and mitigation.

II. Existing Robocall Mitigation Measures

My CallConnect Limited maintains a multilayer robocall mitigation framework, including the following controls:

Service Limitations

We refuse service to purely outbound or high-risk call center operations. Our acceptable use policies require balanced traffic profiles and prohibit illegal robocalling activities.

Caller ID Authentication and Restrictions

Customers may only present telephone numbers they own or are authorized to use. Ownership validation and documentation checks are required prior to provisioning Caller ID numbers.

Do-Not-Originate (DNO) Protection

My CallConnect Limited blocks calls using numbers listed on the FCC Do-Not-Originate registry and other known invalid, spoofed, unallocated, government, or emergency numbering ranges.

Know Your Customer (KYC) Controls

Customers must complete a Know-Your-Customer verification process, including:

- Business registration validation
- Service use declaration
- Website/domain verification
- Identity and ownership checks
- Agreement to robocall compliance policies

These procedures comply with 47 CFR § 64.1200(n)(4).

Verification and Agreements

Customers are required to sign service agreements affirming their status as legitimate service users or resellers and confirming compliance with robocall mitigation and acceptable use requirements.

Traceback Cooperation

My CallConnect Limited responds promptly to traceback requests from U.S. carriers, regulators, or the USTelecom Industry Traceback Group (ITG).

We commit to:

- Responding within 24 hours where commercially reasonable
- Providing call detail records and routing data
- Investigating implicated accounts
- Suspending or terminating violators

Call detail records and customer authentication records are retained for a minimum of two (2) years to support traceback and regulatory inquiries.

III. STIR/SHAKEN Implementation Status

My CallConnect Limited does not originate domestic U.S. traffic as an originating voice service provider.

Where calls originate directly from authenticated enterprise customers under our control and are transmitted over IP interconnects supporting STIR/SHAKEN, appropriate attestation consistent with the level of customer authentication is applied by authorized originating partners.

For traffic received from foreign or non-IP networks where STIR/SHAKEN is not available, My CallConnect Limited applies alternative robocall mitigation measures including analytics-based screening, caller ID validation, DNO blocking, and traceback cooperation.

Unauthenticated or suspicious calls are subject to enhanced scrutiny and potential blocking.

IV. Ongoing Monitoring and Improvements

My CallConnect Limited continuously strengthens its robocall mitigation program through:

- Ongoing traffic analytics and anomaly detection
- Updates to blocked number databases and robocall patterns
- Cooperation with industry partners and regulators
- Periodic customer and upstream audits
- Continuous improvement of mitigation tools

V. Regulatory Compliance and Updates

My CallConnect Limited monitors developments in FCC robocall mitigation rules and industry best practices and updates this Robocall Mitigation Plan accordingly.

We commit to:

- Updating this plan within 10 business days of material changes
- Maintaining accurate FCC Robocall Mitigation Database filings
- Annual recertification by March 1 each year

in accordance with 47 CFR § 64.6305.

Certification

I, Aliya K, President of My CallConnect Limited, certify under penalty of perjury that the information contained in this Robocall Mitigation Plan and in the FCC Robocall Mitigation Database filing is true, accurate, and complete to the best of my knowledge.

My CallConnect Limited has implemented reasonable and effective measures to mitigate illegal robocall traffic in accordance with 47 CFR § 64.6300–64.6305 and commits to ongoing compliance with all applicable FCC rules.

Aliya K

President

My CallConnect Limited

Date: February 20, 2026