

July 29, 2022

Subject: Robocall Mitigation Database

To whom it may concern,

iTi Communications is a premier hybrid IT solutions provider which offers voice delivery services to customers who purchase these services through our cCloud offering.

iTi Communications has highly experienced management and engineering teams that take voice fraud, including Robocalls, very seriously.

iTi Communications has a 24/7 network live monitoring system. Our engineers are equipped to handle any case of network performance degradation, network faults, network alarms & notifications from partners/providers. This monitoring includes the ability to do traces when necessary.

iTi Communications continuously improves mitigation steps to cope with potential fraudulent traffic, SPAM and Robocall activities and therefore undertake the following solutions:

- Detection of larger than expected call volume
- Detection of incorrectly formatted numbers
- Blacklisting known fraudulent sources
- Detection of unusual VoIP traffic

We trust that the above policies are enough to comply with robocall mitigation requirements and are always looking for additional security and validation tactics.

ITi Communications, LLC