

Robocall Mitigation Program

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STIR/SHAKEN Compliance

We rely on Bandwidth.com as our upstream VoIP provider, which has fully implemented the STIR/SHAKEN authentication framework.

Robocall Mitigation Practices

1. ****Client Screening****: We thoroughly vet all subtenant clients to ensure they comply with FCC regulations and do not engage in illegal robocall activities.
2. ****Traffic Monitoring****: We continuously monitor call traffic patterns for signs of suspicious or high-volume robocalling activity.
3. ****Cooperation with Enforcement****: We commit to responding fully to all traceback requests from the Commission, law enforcement, and the industry traceback consortium within 24 hours.
4. ****Termination of Service****: If we identify a client engaging in illegal robocall activities, we take immediate action, including terminating their service.

Enforcement and Compliance Contact

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