



Tidewater Techs, LLC
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Tidewater Techs, LLC manages client PBX systems with service provided by third-party carrier services. The carrier services implement STIR/SHAKEN and Robocall Mitigation as part of their services. We certify that we commit to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers, should they be found to use our services to originate calls. We also certify that all voice traffic that originates on our network goes through VOIP Innovations, Bandwidth, BCM One and Twilio networks which are authenticating STIR/SHAKEN on our behalf.

Tidewater Techs implements additional security at the PBX level to ensure all calls are originating from valid and authenticated hardware and networks. All traffic is originated from known sources and all attempts to authenticate from outside networks is reviewed and monitored daily while being automatically blocked from further attempts.

Thank You,

Michael Cole
CEO
Tidewater Techs, LLC