

Robocall Mitigation Plan

Company Name: Global PC Net

FCC Registration Number (FRN): 0022936876

Contact Information:

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1. STIR/SHAKEN Implementation Status

Our company has **fully implemented** the STIR/SHAKEN framework across all IP portions of our network. This implementation ensures the authentication of caller ID information for all outbound calls, in compliance with FCC regulations.

2. Robocall Mitigation Program

In addition to STIR/SHAKEN, we have established a comprehensive robocall mitigation program that includes the following measures:

- **Customer Vetting:** We conduct thorough due diligence on all new and existing customers to prevent the origination of illegal robocalls. This includes verifying customer identities and intended use cases.
- **Traffic Monitoring:** Our systems continuously monitor call traffic patterns to detect anomalies indicative of robocall activity, such as high call volumes, short call durations, and sequential dialing.
- **Traceback Cooperation:** We are committed to full cooperation with the Industry Traceback Group (ITG) and will respond to all traceback requests within 24 hours, as mandated by the FCC
- **Do Not Originate (DNO) List Compliance:** We actively block calls that originate from numbers on the DNO list to prevent spoofing of high-risk numbers in cooperation with our SIP trunk provider.

3. Know Your Customer (KYC) Procedures Our KYC

procedures involve:

- **Identity Verification:** Collecting and verifying government-issued identification and business documentation.
- **In-person visits are made to clients:** The client is visited in person to gather the necessary information.
- **Usage Monitoring:** Regularly reviewing customer call patterns to ensure compliance with our terms of service and FCC regulations.
- **Contractual Obligations:** Including clauses in customer agreements that prohibit the transmission of illegal robocalls and outline penalties for violations.

4. Upstream Provider Verification

We maintain a relationship with Bandwidth as our sole SIP trunk provider. We have verified that Bandwidth is registered in the FCC's Robocall Mitigation Database and complies with all relevant FCC regulations.

5. Certification I certify that:

- Our company has fully implemented the STIR/SHAKEN framework in the IP portions of our network.
- We have established and are adhering to a robocall mitigation program as described above.
- We will cooperate with all traceback requests and respond within 24 hours.
- We will update this Robocall Mitigation Plan as necessary to remain compliant with FCC regulations.

Name: Eduardo Canamar **Title:**
CEO