



Robocall Mitigation Program Description

Phone2 Inc.

Phone2 Inc. is committed to actively combating the proliferation of unwanted and illegal robocalls through a comprehensive Robocall Mitigation Program. Our approach is designed to protect our subscribers and maintain the integrity of the telecommunications ecosystem.

1. Overview of Phone2 Inc.:

Phone2 Inc., a small tech company, specializes in providing innovative telecommunications solutions. As a responsible service provider, we adhere strictly to industry standards and regulatory requirements, including those established by the Federal Communications Commission (FCC).

2. Program Objectives:

Our primary objective is to significantly reduce the incidence of robocalls within our network by implementing effective mitigation strategies and leveraging advanced technological solutions. This ensures a secure and reliable communication environment for all our users.

3. Technologies and Practices:

- **STIR/SHAKEN Deployment:** We have fully implemented the STIR/SHAKEN protocol across our network. This technology authenticates caller ID information, preventing the spoofing of phone numbers and helping to identify and reduce fraudulent calls.
- **Advanced Call Analytics:** Our systems use sophisticated algorithms to analyze call patterns and flag unusual behavior indicative of robocalls. This analysis helps in preemptively identifying and blocking nefarious calls.
- **Subscriber Tools and Resources:** We offer our customers a suite of tools to help them manage unwanted calls. This includes call blocking features and consumer education resources on how to identify and report robocalls.

4. Compliance and Monitoring:

- **Regular Audits:** We conduct regular audits of our mitigation practices to ensure their effectiveness and compliance with FCC guidelines.
- **Ongoing Training:** All relevant personnel receive ongoing training on the latest robocall trends and mitigation techniques.
- **Collaboration with Industry Partners:** Phone2 Inc. actively participates in industry-wide efforts and partnerships aimed at robocall mitigation.



5. Future Enhancements:

We are committed to continuous improvement of our robocall mitigation strategies. Future plans include the integration of AI-driven analytics to further enhance our detection capabilities and the exploration of new technologies that support robocall mitigation efforts.

6. Contact Information:

For more information about our Robocall Mitigation Program or to report a robocall, customers can contact our dedicated support team at legal@phone2.io