

ROBOCALL MITIGATION PLAN

Fiberpipe Communications Private Limited is a licensed Internet & VoIP provider, with a Class B ISP license holder from Department of Telecommunications, India. Bearing License Number : 821/2013-DS Dated. 24.2.2014.

Robocall Mitigation Plan:

- In-order to provide services to our customers, Fiberpipe partners with various service providers in United States, Singapore, Germany, United Kingdom, India etc countries.

KNOW YOUR CUSTOMER (KYC) DOCUMENTATION

Prior to full-fledge use, we collected all documents of customer with address proof.

- Customer signs our agreement before using our services.

This eliminates fraudulent use since customer is a verified customer.

Call Detail Report (CDR)

- Each customer is provided with a unique username and password to check call history for their calls.
- CDR consist of Date and Time Stamping, IP Address, called to number with duration, same data we submit to India Law Enforcement Agencies.
- Such data is stored for a period of one year.

Performing Robocall Mitigation. I/We certify that I/we shall respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal Robo callers that use its service to originate calls, and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on my network is subject to a robocall mitigation program.