



Albemarle Telecom
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To: Whom it may concern

This document is to outline steps we are taking to prevent and mitigate from abuse of our phone systems in the form of RoboCalls.

- We are partnered with an upstream provider that monitors the network for abuse (bandwidth.com). If additional upstream providers are added in the future, we will review their RMD filing prior to using their services. Bandwidth's RMD plan states that they are working towards full STIR/SHAKEN implementation and we will take advantage of such implementation when available.
- We only sell service to businesses that we have vetted and we personally do the installation of equipment at their location. We do not sell to businesses that use auto dialers.
- We manage all phone systems that use our service and do not sell trunks to be used with systems we do not manage. All of our phone systems run current software revisions with maintenance updates to prevent unauthorized access.

We believe that the best practice is not to engage with customers that abuse this service. We do not sell individual trunks without our managed phone service.

Sincerely,

Jesse Stallings