

Robocall Mitigation Program Description - BinaryPattern LLC

1. Introduction

Our company provides a platform that enables users to make phone calls using purchased or assigned numbers. We rely exclusively on REST APIs provided by Twilio, Bandwidth and Plivo for purchasing phone numbers and facilitating call origination and termination. While we do not directly operate telecommunications infrastructure, we are committed to compliance with FCC regulations to ensure that no unlawful robocalls originate from our platform.

2. Use of Upstream Providers

We rely entirely on Twilio, Bandwidth and Plivo as upstream providers to implement and maintain STIR/SHAKEN compliance for all calls made through our platform.

As a result, all calls made through our platform are compliant with STIR/SHAKEN via the combined infrastructure of these trusted upstream providers.

3. Additional Robocall Mitigation Practices

We take steps to prevent unlawful robocalls by monitoring call traffic for suspicious patterns, ensuring only valid phone numbers are used, and restricting high-risk activities. Accounts engaged in unlawful behavior are promptly suspended, and we cooperate with law enforcement and regulatory agencies as needed.

4. Accountability

We are committed to preventing unlawful robocalls from originating on our platform. While we rely on Twilio, Bandwidth, and Plivo for STIR/SHAKEN compliance, we actively monitor our services and regularly review our practices to align with regulatory requirements.

5. Principals, Affiliates, and Subsidiaries

Our company operates independently and does not have any affiliates, subsidiaries, or parent companies involved in providing telecommunications services. All telecommunication services and infrastructure are handled by Twilio, Bandwidth and Plivo as upstream providers.

6. Contact Information

For any inquiries regarding our robocall mitigation efforts, please contact:
contact@binarypattern.com