

Robocall Mitigation Plan (RMP)

Date:

May 2024

Background:

Bicom Systems SAS operates as a small voice service provider. This document outlines the proactive measures undertaken by Bicom Systems SAS to combat illegal robocalling. Bicom Systems SAS maintains an ongoing dedication to mitigating this issue through various strategies, including pre-qualifying customers, monitoring for suspicious call patterns, and collaborating with upstream providers and regulatory bodies.

Understanding Our Customers:

Bicom Systems SAS exclusively offers VOIP Termination services to known customers, with no online sign-up option.

Implementation of STIR/SHAKEN:

Bicom Systems SAS has fully integrated STIR/SHAKEN technology for caller ID authentication, ensuring compliance and partnering with VOIP Innovations, Magrathea, and British Telecom.

Underlying Provider Partnership:

Bicom Systems SAS has entered an exclusive partnership with VOIP Innovations for the Termination and Origination of all VOIP connections.

Traceback Requests:

Bicom Systems SAS commits to promptly address all traceback requests from the Federal Communications Commission, law enforcement, and industry traceback consortium. We pledge full cooperation in investigating and halting any illegal robocallers utilizing our services.

Continual Plan Updates:

Bicom Systems SAS remains vigilant in monitoring industry best practices and enhancing internal processes to effectively address evolving challenges in the industry.

Caller ID Integrity:

Bicom Systems SAS strictly prohibits caller ID spoofing on all termination services provided to its customers.

For inquiries, please contact Bicom Systems SAS at +19542788470 or via email: supportgroup@bicomsystems.com.