

Robocall Mitigation Plan (RMP) Revision 2026

1. Company Information

Company Name: Kicktech, Inc.
Operating Role: Intermediate Provider
RMDF: RMD0011143
FRN: 0032323479

Contact Name: Matt Stringham
Title: Director of Operations
Email: matt@kicktech.com
Phone: 801-397-0069

2. STIR/SHAKEN Implementation Status

Kicktech, Inc. does not implement STIR/SHAKEN within its own network infrastructure. Instead, we deliver all originating outbound SIP traffic to our upstream SIP provider, Bandwidth, Inc. (Bandwidth.com), who performs full STIR/SHAKEN authentication and attaches the appropriate Identity header to all calls lacking one.

All outbound SIP calls are authenticated by our upstream provider, which applies STIR/SHAKEN attestation (A/B/C as appropriate).

We do not strip, alter, or modify STIR/SHAKEN Identity headers attached by the upstream provider.

3. Robocall Mitigation Program Summary

3.1 Customer Vetting & Know-Your-Customer (KYC)

All outbound calling services are restricted to internal employees and medical residents in our facilities. All calls originate from patient rooms and have no direct access to the SIP hardware or networks other than using old fashion ANALOG handsets with Touch-tone dialing.

3.2 Traffic Monitoring & Analytics

We monitor outbound calling traffic for high-volume spikes, suspicious call patterns, invalid caller ID usage, and analytics partner flags through the Grandstream PBX appliance dashboard, monitoring and log files.

3.3 Complaint & Traceback Response

We respond promptly to USTelecom/Industry Traceback Group requests, FCC inquiries, and law enforcement notifications.

3.4 Call Authentication & Header Preservation

Although we do not perform STIR/SHAKEN signing, we ensure Identity headers applied by our upstream provider remain intact and unmodified.

3.5 Prohibited Calling Enforcement

We prohibit illegal spoofing, the use of invalid caller IDs, unauthorized telemarketing, and any activity violating FCC regulations.

4. Upstream Provider STIR/SHAKEN Support

Our upstream SIP provider, Bandwidth, Inc. is fully STIR/SHAKEN compliant and signs outbound calls using their certificate.

5. Certification

I certify that the information provided is accurate and that we comply with applicable FCC rules.

Name: Matt Stringham

Title: Director of Operations

Date: January 8, 2026