



Robocall Mitigation Plan for NorthByNorth Corp

NorthByNorth (NxN) is a small telecommunications company operating in northern Canada and is pleased to participate in efforts to stop illegal robocalling.

NxN uses LEC and CLEC providers to transmit and receive calls and uses these maor providers to help avoid the delivery and receipt of illegal robocalls.

NorthByNorth has in place thresholds for call volume on all its servers and monitors call traffic on a daily basis to ensure a high degree of fraud mitigation success.

NORTHBYNORTH TECHNICAL AND OPERATIONAL PLAN

NxNs Robocall Mitigation Plan is based on three approaches and summarized as follows:

- 1) **Prevention:** NxN has a stringent on-boarding screening process designed to prevent those that may engage in illegal robocalling from becoming an NxN customer at the outset.
- 2) **Detection:** NxN regularly monitors call traffic on its networks to help determine when illegal and inappropriate robocalling activity may be occurring. No such activity has ever been detected on our network. However should unlawful robocall campaigns be detected, NxN will work to stop the unlawful activity by stopping the traffic at the server.
- 3) **Mitigation:** In order to prevent the delivery of unwanted and illegal traffic, NxN uses trunk providers that require STIR/SHAKEN features to be implemented prior to delivering calls. This redundancy ensures robocalls are blocked.