

Robocall Mitigation Plan

Company Name: Transech, LLC

FCC FRN: 0030787246

1. Overview

Transech, LLC is committed to combating illegal and unwanted robocalls in compliance with FCC rules and regulations. This Robocall Mitigation Plan outlines the measures we have implemented to prevent our network from being used to originate or transit unlawful robocalls.

2. Certification Type

We certify that we:

- Have implemented STIR/SHAKEN for all IP-based voice traffic.
- Partially implemented STIR/SHAKEN and have a robocall mitigation program for non-IP traffic.
- Do not currently support STIR/SHAKEN but have a robocall mitigation program in place.

3. Robocall Mitigation Program

Our robocall mitigation efforts include the following:

A. Know Your Customer (KYC) Procedures

We perform thorough vetting of all new customers prior to service activation. This includes:

- Verifying identity and business registration

- Reviewing call traffic patterns
- Conducting background checks when necessary

B. Traffic Monitoring and Analysis

We employ real-time and post-call analytics to detect and flag suspicious robocall patterns, such as:

- High call volumes to a large set of numbers in a short time
- Short call durations
- Abnormal call answer rates

C. Call Blocking and Labeling

Suspicious or confirmed robocall traffic is subject to:

- Network-level blocking
- Call labeling (e.g., “Spam Likely”)

D. Complaint Handling and Investigation

We respond promptly to traceback requests from the Industry Traceback Group (ITG) and act swiftly to:

- Identify the source of illegal calls
- Terminate the customer or take other remedial action if a violation is confirmed

E. Participation in Industry Initiatives

We actively participate in industry-wide efforts to combat robocalls, including:

- Cooperating with traceback investigations

- Staying informed on best practices and evolving standards

4. Point of Contact for Traceback Requests

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5. Conclusion

Transech, LLC is dedicated to ensuring a safe and trusted telecommunications environment. We will continue to evaluate and enhance our mitigation efforts as new threats and solutions emerge.