



Robocall Mitigation Plan

As a switchless reseller of telecommunications services does't have the ability to implement STIR/SHAKEN procedures.

We screen each customer for appropriateness through customer details on file. Our agreement with customer includes Name, Address, Email, Contact number and Organisation name. Easy4Cloud screens CDR's regularly for suspicious behaviour and call patterns that could relate to robocalling.

Block call

Easy4Cloud relies on its vendors to block offensive ANIs; however, if a specific customer requests a block, we have the capability to block the number.

Robocall Mitigation Program

All numbers are pass through carriers such as VoxBone and Bandwith. These carriers have full STIR/SHAKEN deployments, as well as robocall mitigation programs and policies that will alert us if suspicious activity has been detected from our account.