

## **Robocall Mitigation Program**

SendSquared has custom built its communications platform to include precisely configured originating call configurations. Specifically, within our product all originating calls require an authenticated user session tracking back to specifically who and when a call was initiated. Our support team directly allocates calling numbers to accounts while working with our clients to ensure that they are not on any Do Not Originate lists and to help ensure the numbers all have reasonable reputation scores. Sendsquared has policies in place to alert customers when any Robocalls are detected to notify the customer of infringement verbally, then electronically, and finally terminating the service as necessary. Sendsquared maintains logs to facilitate traceback as requested for any calls that fall within the guidelines of potential Robocalls or as needed under TRACED Act requirements.