



Robocall Mitigation Plan for Upcasa Technology Services

Upcasa Technology Services is committed to ensuring the security and trustworthiness of our telecommunications network. This Robocall Mitigation Plan outlines our strategies to combat illegal robocalls, in compliance with federal regulations and industry standards.

Call Authentication: Upcasa Technology Services has implemented STIR/SHAKEN technology across its telecommunications network. This technology verifies the origin of calls by attaching a digital signature to each call, confirming that the number displayed matches the originating service provider. This measure helps identify and block spoofed numbers, which are commonly used in illegal robocalls.

Call Blocking: Also we're about to adopt robust call-blocking protocols that utilize information received through call authentication systems. Suspicious calls flagged as likely illegal or unauthorized are proactively blocked to prevent them from reaching our customers. Our systems are regularly updated to enhance detection and improve the efficiency of our call-blocking mechanisms.

Reporting Requirements: Upcasa Technology Services complies with the Federal Communications Commission (FCC) reporting requirements. We actively monitor our network for signs of illegal robocall activity and report any suspected incidents to the FCC. This ensures that relevant authorities have the information necessary to investigate and address unlawful practices.

Customer Education and Support: In addition to technical measures, Upcasa Technology Services is committed to educating our customers about robocall prevention. We provide resources and support to help them recognize and avoid fraudulent calls. Our customer service team is available to address any concerns related to robocalls.

Continuous Improvement: We continuously evaluate and enhance our robocall mitigation strategies to adapt to emerging threats and evolving technologies. By staying ahead of industry trends and collaborating with regulators and industry partners, Upcasa Technology Services aims to maintain a safe and reliable communication environment for our customers.

Contact Information: For questions or concerns regarding our Robocall Mitigation Plan, please contact Upcasa Technology Services at 888-870-2720.