



Dear Partner,

Please find the below-Step we are taking to avoid originating unauthorized robocall Traffic.

- We are collecting from all customers to provide a Signed agreement to make sure they are genuine resellers of services, and we also have a policy that customers have a proper domain with a working website
- We are collecting from all customers to provide their website, KYC, and detailed information; we will verify all information with government.
- We have system to Detection of high volume robocalling, spoofing and spam call activity & Caller ID Name override to warn subscribers of suspicious calls.
- We have a system in our switch to blocks all invalid outbound termination (We enable DNC)
- If any traceback we receive from US telecom we comply with, and we make sure our customer also complies, so we telecom gets to the sources who are sending this kind of call.
- If continues spoofing or robocall is coming from the customer, so we block those customers entirely.

For My Country Mobile General Trading LLC

M S TAI

Mahmadhanif S Tai
Director